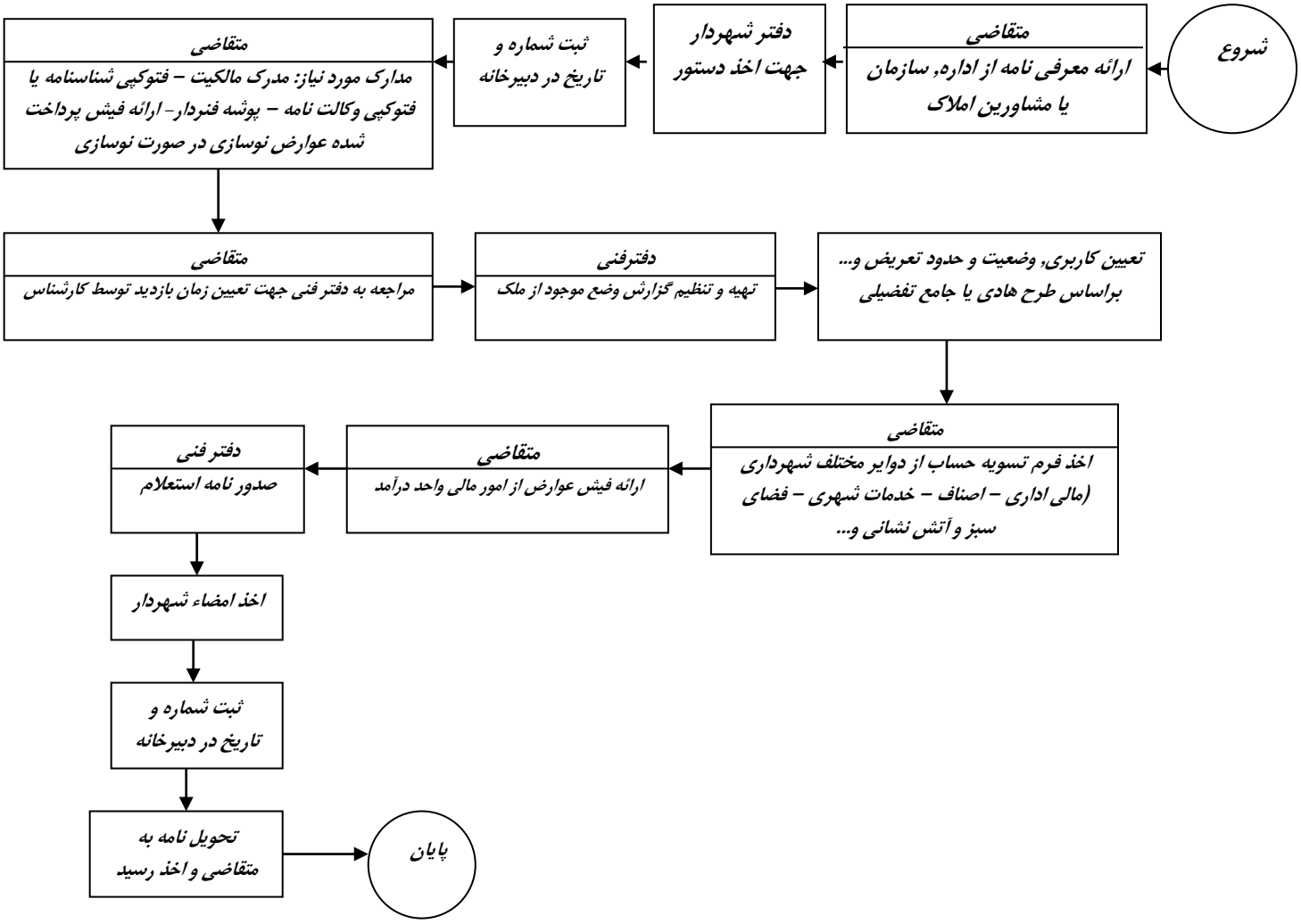فلوچارت اخذ استعلام ملک